

DIT Student Supports Survey

1. Student Profile

1. Gender?

☐ Female

☐ Male

2. What year are you in? (2008/09)

☐ 1st Year

☐ 2nd Year

☐ 3rd Year

☐ 4th Year

☐ 5th Year

3. What is your nationality?

4. During term time, where do you live?

☐ Parents House (Dublin)

☐ Parents House (Outside Dublin)

☐ Rented Accommodation in Dublin (term time only)

☐ Rented Accommodation in Dublin (all year)

5. What Faculty are you in?

☐ Applied Arts

☐ Built Environment

☐ Business

☐ Engineering

☐ Tourism and Food

☐ Science

6. Do you work part time, if yes how many hours per week?

Yes / Hours

No

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2. Section 2 - Awareness of Supports

1. Which of the following supports are you aware of?

	Yes	No
Chaplaincy Service	€	€
Careers Service	€	€
Counselling Service	€	€
Disability Service	€	€
Accommodation Service	€	€
Student Financial Aid	€	€
Access Service	€	€
Health Service	€	€
Additional Academic supports e.g. Maths Centre	€	€
Students Union	€	€

2. How did you find out about the support services?

	Word of Mouth	Student Newspaper	Website	Orientation Programme	Other
Chaplaincy Service	€	€	€	€	€
Careers Service	€	€	€	€	€
Counselling Service	€	€	€	€	€
Disability Service	€	€	€	€	€
Accommodation Service	€	€	€	€	€
Student Financial Aid	€	€	€	€	€
Access Service	€	€	€	€	€
Health Service	€	€	€	€	€
Additional Academic supports e.g. Maths Centre	€	€	€	€	€
Students Union	€	€	€	€	€

Other (please specify)

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3. Did the Access Service Orientation programme or the general 1st year induction make you aware of the supports available to you in college?

	Access Service - Yes	1st Year - Yes	Unsure	Neither of these
Chaplaincy Service	€	€	€	€
Careers Service	€	€	€	€
Counselling Service	€	€	€	€
Disability Service	€	€	€	€
Accomodation Service	€	€	€	€
Student Financial Aid	€	€	€	€
Access Service	€	€	€	€
Health Service	€	€	€	€
Additional Academic supports e.g. Maths Centre	€	€	€	€
Students Union	€	€	€	€

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3. Section 3 - Supports Most Frequently Used

1. What supports provided by the DIT Access Service have you availed of throughout your time in DIT?

	Please tick
Cheques	<input type="checkbox"/>
SAF (Student Assistance Fund)	<input type="checkbox"/>
Rent Assistance Fund	<input type="checkbox"/>
Grinds Organised	<input type="checkbox"/>
Careers Sessions	<input type="checkbox"/>
Study Skills Session	<input type="checkbox"/>
Peer Mentoring	<input type="checkbox"/>
Student Forum	<input type="checkbox"/>
Social Events	<input type="checkbox"/>
Laptop Loan	<input type="checkbox"/>
Orientation Programme	<input type="checkbox"/>
One to one with Project Officer	<input type="checkbox"/>

2. What supports have you used in DIT in 2008/09? Would you use the support in the future if needed?

	2008/09 - Yes	2008/09 - No	Future - Yes	Future - No	Maybe
Chaplaincy Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Careers Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Counselling Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Disability Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Accommodation Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Student Financial Aid	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Access Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Health Service	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Additional Academic supports e.g. Maths Centre	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Students Union	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

3. Are you involved in any DIT club or society or Student Union?

If yes, how active are you in the club/society/student union, (how many hours per week),

If no, what is your reason for not joining?

Yes	<input type="text"/>
No	<input type="text"/>

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4. Are you involved in any club or society outside of DIT (e.g. in local community)?

If yes, how active are you, if no, is there a reason?

Yes

No

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4. Section 4 - Impact of background on student experience

1. How has financial support from DIT impacted on your overall participation in DIT?

For example: Didn't need a part time job, had money to buy books, didn't have to ask parents for money...

Please give reasons

2. How did you find making friends when you started in DIT?

3. Do you socialise with your DIT friends mainly or your friends from home?

Please give reasons for your answer

DIT

Home

Both Equally

4. Have many of your friends from home gone on to college?

If yes, how many?

If no, how do you feel about being the only one to go on to college?

Yes

No

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5. Section 5 - Supports that contribute to a better college experience

1. In your opinion, do you think being actively involved in college life, excluding academic work, contributes to a better college experience?

Please give reasons for your answers

Yes

No

2. On a scale of 1 to 5, rate the importance of the factors listed below that impact upon your student experience in DIT.

1 being least important

5 being most important

	1	2	3	4	5
Your social life in DIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Good Orientation / Induction into college	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Good community atmosphere	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Students from similar background to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Students from a diverse background	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
It is an enjoyable experience to be a student in DIT	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
A welcoming and friendly campus	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Good extra-curricular activities / societies	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Good sports clubs and recreation facilities	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendly and caring support staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendly and caring academic staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Extra academic support is readily available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Friendly and caring administrative / buildings staff	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The administrative offices are open during hours that are convenient to me	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
My programme head/tutor is approachable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Opportunities to register complaints are available	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The quality of the classes and lecturing are excellent	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library staff are helpful and approachable	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Library resources and services are adequate	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Overall service from the Students' union	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Financial assistance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Careers advise	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of counselling service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Membership of the Access programme	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Availability of Maths Centre	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Health Centre Service

jn jn jn jn jn

3. On a scale of 1 to 5, rate your satisfaction with the factors listed below that impact upon your student experience in DIT.

1 being least satisfied

5 being most satisfied

	1	2	3	4	5
Your social life in DIT	jn	jn	jn	jn	jn
Good Orientation / induction into college	jn	jn	jn	jn	jn
Good community atmosphere	jn	jn	jn	jn	jn
Students from similar background to me	jn	jn	jn	jn	jn
Students from a diverse background	jn	jn	jn	jn	jn
It is an enjoyable experience to be a student in DIT	jn	jn	jn	jn	jn
A welcoming and friendly campus	jn	jn	jn	jn	jn
Good extra-curricular activities / societies	jn	jn	jn	jn	jn
Good sports clubs and recreation facilities	jn	jn	jn	jn	jn
Friendly and caring support staff	jn	jn	jn	jn	jn
Friendly and caring academic staff	jn	jn	jn	jn	jn
Extra academic support is readily available	jn	jn	jn	jn	jn
Friendly and caring administrative / buildings staff	jn	jn	jn	jn	jn
The administrative offices are open during hours that are convenient to me	jn	jn	jn	jn	jn
My programme head/tutor is approachable	jn	jn	jn	jn	jn
Opportunities to register complaints are available	jn	jn	jn	jn	jn
The quality of the classes and lecturing are excellent	jn	jn	jn	jn	jn
Library staff are helpful and approachable	jn	jn	jn	jn	jn
Library resources and services are adequate	jn	jn	jn	jn	jn
Overall service from the Students' union	jn	jn	jn	jn	jn
Financial assistance	jn	jn	jn	jn	jn
Careers advise	jn	jn	jn	jn	jn
Use of counselling service	jn	jn	jn	jn	jn
Membership of the Access programme	jn	jn	jn	jn	jn
Availability of Maths Centre	jn	jn	jn	jn	jn
Health Centre Service	jn	jn	jn	jn	jn

4. What supports did you find most beneficial that contributed to a better student experience for you in DIT?

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5. Would you recommend DIT to a friend or consider DIT as a college that generates a good student experience?

Please tick

Yes	<input type="checkbox"/>
No	<input type="checkbox"/>
Maybe	<input type="checkbox"/>

Please give reasons

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6. Section 6 - Identify additional supports

1. Can you identify any additional supports not currently provided for by DIT but that you would like to see introduced?

2. If you were not aware of all the supports offered by DIT, how in your opinion should the support services advertise the supports they offer?

3. In your opinion, (i) are there any supports that may be of benefit to Access Students in particular, or (ii) are there any supports you would like to see introduced or developed for Access Students

i)

ii)