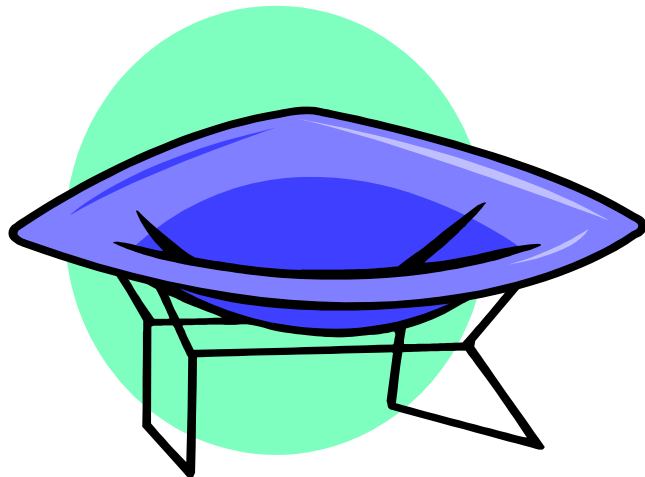


**FURNITURE INDUSTRY  
RESEARCH  
ASSOCIATION**

**FIRA**



**INFORMATION GUIDE**

This database can be used to search for international furniture news, furniture manufacturing standards, opportunities in the furniture industry, technical information relating to furniture design and production, suppliers of furniture products as well as testing and consultancy services offered by FIRA and training courses run by them. .

The Username is: dublininst 1

The Password is: CNDOREMP

If you scroll down the **Home Page** you can find links to the latest **FIRA International News**.

On the right hand side of the **Home** page, you can find links to **FIRA Publications, Industry Jobs, Technical Information** and **Suppliers Directory**.

On the left hand side of the **Home** page, you can find links to services offered to FIRA Members including **Testing Certification, Consultancy, Training** and **Equipment**.

Search the FIRA website:   [Bookmark FIRA](#) [Free registration](#) [Print page](#)

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**Links to other pages of the Database**

BUSINESS MEMBERS CONSUMERS

**FIRA Newsletter** **Interiors 2011** **Standards Plus**

**Welcome to FIRA International**

The Furniture Industry Research Association was first established 60 years ago by the furniture industry to provide a range of independent services to the furniture supply chain, but also to the wider industry through managing the Association's dispute resolution activity.

**FIRA International News**

- January 10, 2011 - Furniture and Furnishings (Fire) (Safety) Regulations 1988 r...
- January 5, 2011 - FIRA at Interiors Exhibition 2011
- January 3, 2011 - 100th FIRA certificate from the Furniture Technology Center ...
- December 15, 2010 - FIRA actively supports BFC'S latest campaign to get furnitur...
- December 14, 2010 - Fire Safety of Non-Domestic Furniture BS7176

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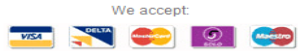
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Website design by The Product Marketing Company

**Figure 1.1 The FIRA Home Page**

**Publications**



FIRA Guides, Standards, Brochures, Reports.

**Choose from the various FIRA publications below.**

Simply click on the image of the publication to open up a pdf in a new window.

To view all our publications please visit the **Trada Bookshop**. The bookshop is administered by our sister company, TRADA. It contains an extensive range of furniture, wood and timber related publications.



[FIRA Corporate Brochure](#)

[Autumn 2010 Newsletter](#)

[Competitiveness Report](#)



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**Figure 1.2 Part of the FIRA Publications Page**

The **FIRA Publications** page offers access to guides, brochures and reports published by FIRA including flammability guides, fire safety standards, FIRA testing and ergonomics services, and innovation awards.

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Home» Industry Jobs

## Industry Jobs

Choose from one of the jobs listed below for more information.

**PR Executive - FIRA**  
An exciting opportunity has arisen for a PR Executive within the Marketing department at FIRA International Ltd. [Read more.](#)

**Quality Consultant - FIRA**  
An exciting opportunity has arisen for a Quality Consultant on a sub-contractor contract within the Testing department at FIRA International Ltd. [Read more.](#)

**Product Development - TC**  
TC is keen to recruit two experienced professional people with a history of working in the office furniture or a related industry to join their Product Development team. [Read more.](#)

**Contact Details**  
FIRA Marketing  
01438 777 700  
info@fira.co.uk

**Employment Opportunities in the Furniture Industry.**

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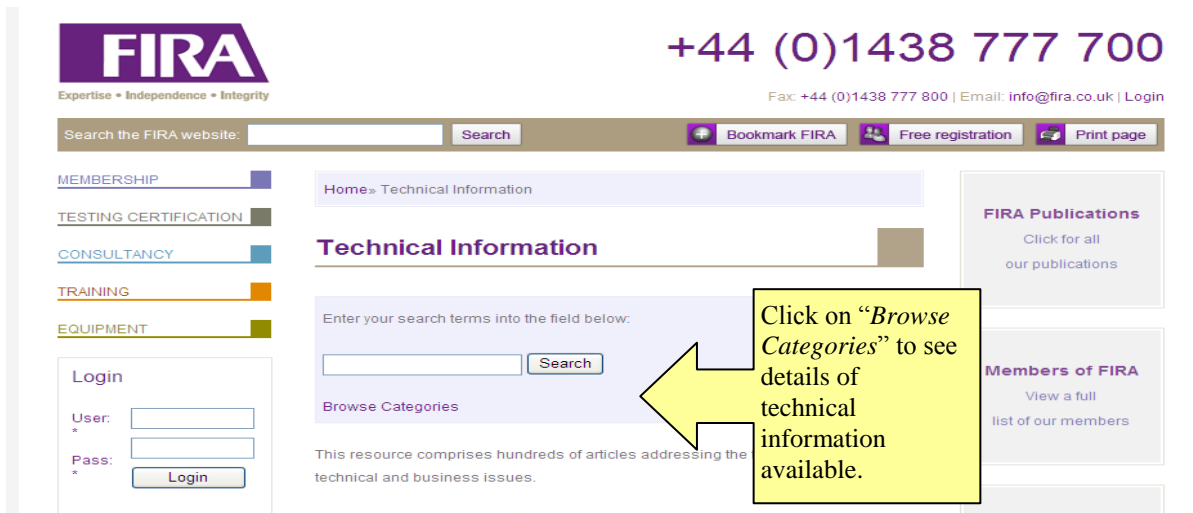
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Independent expert advice

**The Furniture Ombudsman**  
Impartial dispute resolution

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**Figure 1.3 The Industry Jobs Page**

The **Industry Jobs** link, as its title suggests, gives details of employment opportunities in the furniture industry.



**Figure 1.4 The Technical Information Page**

The **Technical Information** link on the lower right half of each page will lead you to the **Technical Information** page and if you click on **Browse Categories** on that page you will see links to numerous articles on technical and business matters relevant to the furniture industry. See figure 1.5 below.



**Figure 1.5 The result of clicking on the "Browse Categories" Link.**

Search the FIRA website:

Search



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Free registration



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## Suppliers Directory

Enter your search terms into the field below:

Search

### Furniture

» Click here to see our Furniture suppliers

### Materials & Components

» Click here to see our Materials & Components suppliers

### Services

» Click here to see our Services suppliers

Click on the links under each heading to see details of suppliers of furniture, materials and components and services

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### Members of FIRA

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### FIRA Showcase

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### Industry Jobs

Find jobs in the furniture industry

### Technical Information

Essential industry information

Figure 1.6 The Suppliers Directory Page

The **Suppliers Directory** enables you to search for suppliers in the industry and the products and services they offer.

**MEMBERSHIP**

**TESTING CERTIFICATION**

- FIRA Gold Award
- FIRA-CMA Testing Services
- Types of Testing
- Testing Quote
- FIRA Awards and
- Certification Schemes
- Testing technical articles
- Award and Certification
- Scheme Holders
- FIRA Testing

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Home» Testing Certification

**Testing Certification**



FIRA is acknowledged globally as a leading authority on furniture testing and flammability testing.

FIRA offers a unique facility covering many aspects of British, European and International test requirements for furniture, materials and components.

Since 1949, FIRA has developed many of the test methods which form the basis of furniture standards and regulations worldwide, such as BS 4875 (structural testing of domestic and contract seating), BS 6222 (testing of domestic kitchens) and BS EN 14073 (office storage furniture safety testing).

**Types of Testing**

FIRA undertakes a wide range of tests including flammability, upholstery and ergonomics.

**Get a Testing Quote**

Send us details of your testing requirements and a member of the team will get back to you with your obligation-free quotation.

**FIRA Awards and Certification Schemes**

Our certification schemes provide solid reassurance to your customers that your products have attained an excellence independently verified by FIRA International.

**Certificate Checker**

This free service enables you to check the validity of a FIRA certificate. Please complete the form and click "submit". Our administration team will e-mail you to confirm the status of the certificate.

[Click here for more information about FIRA Testing Services.](#)

**Contact Details**

Customer Services  
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Click on this link to see details of types of testing carried out by FIRA



**Figure 1.7 The Testing Certification Page**

The **Testing Certification** page reveals that FIRA offers a number of tests to its members including flammability, structural, surface finish, upholstery and ergonomics. FIRA also offers certificates of excellence relating to the quality of furniture.

MEMBERSHIP

TESTING CERTIFICATION

CONSULTANCY

FISP

Ergonomics

Environment

Business Process

Improvement Services

Expert Witness

Research

Specification Development

Tender Evaluation

TRAINING

EQUIPMENT

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Home» Consultancy

## Consultancy



FIRA offers expert help across the whole furniture supply-chain and has over 60 years experience in doing so.

Our experts investigate innovative ideas to enable value adding improvements in products, processes and services.

Our consultants have a wide range of expertise including;

### Ergonomics

Through consultancy and testing, FIRA's ergonomists apply their knowledge of subjects such as engineering, anatomy, physiology, psychology and design to ensure that products and environments are comfortable, safe and efficient for people to use.

[Find out more.](#)

### Environment

FIRA's Environmental Consultancy Services cover a wide range of areas including Environmental Management Systems, Chain of Custody and The Furniture Industry Sustainability Programme (FISP). [Find out more.](#)

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**Figure 1.8 The Consultancy Page**

On the **Consultancy page** you will find details of the expertise FIRA can offer to members who request it in relation to various aspects of furniture design and production.

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Home » Training

## Training



FIRA International delivers a wide range of conferences and training courses designed to keep its members, along with the whole furniture supply chain abreast of industry developments and business opportunities.

**Choose from one of the categories below:**

- |   |   |
|---|---|
| <a href="#">Consumer Law Training</a>     | <a href="#">Chain of Custody</a>        |
| <a href="#">Customer Service Training</a> | <a href="#">FIRA Open Days</a>          |
| <a href="#">Certification</a>             | <a href="#">Business Survival Guide</a> |

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**Click here for a list of all current and upcoming events**

Our training days and events provide businesses with an excellent working opportunity and strive to inspire and educate the industry on a breadth of subjects.

Whether technical, such as flammability of furniture, or pertaining to business support, its 60 years worth of industry experience into developing courses to cater for the whole furniture supply-chain.

Training topics.

Upcoming training events link.

**Figure 1.9 The Training Page**

On the **Training Page** you will find details of conferences, training courses and upcoming events which are designed to keep those who attend them up to date with industry developments and business opportunities.

[MEMBERSHIP](#)

[TESTING CERTIFICATION](#)

[CONSULTANCY](#)

[TRAINING](#)

- [Certification Courses](#)
- [Business Survival Guide](#)
- [Bespoke Training](#)
- [Current and Upcoming Courses and Events](#)
- [Search Training Courses](#)

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[Home](#) » [Training](#) » Upcoming courses and training events

## Upcoming courses and training events

### Customer Service and Understanding Home Improvement Complaints

This course is designed to equip delegates with all the information necessary to ensure that they are confident in delivering excellent customer service, and to aid them in their understanding of the issues surrounding home improvement complaints.

Date: 08/03/2011 - 9.45am - 3pm (lunch provided)  
Cost: £250 + VAT Members & £400 + VAT Non-Members

[» Read more](#)

### Consumer Law in Practice

This workshop will give customer facing staff an insight into the essential legal issues surrounding typical furniture transactions from upholstery to fitted kitchens, along with a study of the assessment of compensation with specific references to the principles and theories used.

Date: 24/02/2011 - 9.45am - 3pm (lunch provided)  
Cost: £250 + VAT Members & £400 + VAT Non-Members

[» Read more](#)

### Sustainable Timber Sourcing and Chain of Custody

FIRA is offering training to assist companies in understanding what is required of them and how to implement a 'Chain of Custody' system.

Date: 22/02/2011 - 9.30am - 12.30pm (Lunch provided)  
Cost: £90 + VAT Members & £120 + VAT Non-Members

[» Read more](#)

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Figure 1.10 Result of clicking on “Upcoming Courses and Training Events” link.