Contacting Emergency Services

1. Dial 112 or 999
2. Ask for correct service(s)
3. Give the following information:
   - Your name
   - Telephone number
   - Exact location
   - (county, town, street, building, landmarks, Eircode)
   - Type of incident
   - Type of injuries
   - Number of casualties
   - Any hazards

DON’T HANG UP UNTIL THE OPERATOR CLEARS THE LINE!

- If dialing 112 or 999 from a campus landline phone, you may need to dial '0' first - to get an outside line
- Instruct someone to inform Front Desk / Reception
- Instruct someone to go to front of building to guide Emergency Services to the scene